



U.S. AIR FORCE

Air Force Family Advocacy Program

AFMRA/SGHW
September 2019

Integrity | Service | Excellence



Agenda

- Data Collection
- Installation Data Review
- AF Family Advocacy Program (FAP) Data Review
- Data Rich Environment
- Trends
- Reporting
- Initiatives



Data Collection

- The Family Advocacy System of Record (FASOR) is a fully automated case management system that supports the entire life cycle of all maltreatment referrals from beginning to end
- Data is entered and managed at the installation level
 - Ranges from offender/victim demographic info, client assessments, incident outcome, to individual clinical notes
- Data validation routines built throughout system:
 - Ensures data accuracy
 - Dramatically reduces missing info
 - Minimizes quality control requirements
- HQ FAP Central Registry continually monitors data quality



Installation Data Review

- FASOR supports visibility/data mining capability at the Installation level
- Generates numerous “canned” reports with aggregate comparisons:
 - Installation
 - Major Command (MAJCOM)
 - AF wide
- Exports spreadsheets in Excel to support installation data tracking
- Installation specific data analysis requests supported by HQ FAP



AF FAP Data Review

- FASOR enables visibility/data mining capability at the AF FAP level
- Generates numerous “canned” reports with installation-specific comparisons
- FASOR data is the primary source to draw information regarding trends
 - A statistician and computer subject matter experts (SMEs) are on staff for mining and analysis purposes
 - Interpretation is supplied by our prevention and intervention SMEs
- For new/unique inquiries, data calls to the field can be conducted
- Each Service quarterly submits Congressionally mandated subset of maltreatment data to Defense of Department (DoD) FAP



Data Rich Environment

- The flow of data is constant; near real time
- How this data is analyzed and interpreted depends greatly on its intended purpose and the requesting entity
 - AF FAP typically works with aggregate data versus individual case studies
 - Monitor for trends and/or outliers



Data Rich Environment

- Data routinely tracked and analyzed:
 - Total referrals
 - Referrals by type of maltreatment
 - Incident severity
 - Active duty vs civilian offenders
 - Substantiation rates



Trends

- AF FAP has been a model of consistency across a number of domains
 - Number of referrals per year has remained fairly constant over the past 7 years
 - Of the referrals received, 50% of adult referrals meet criteria for maltreatment and 40% of child referrals meet criteria for maltreatment
 - The annual AF Fatality Review Board reviews an average of 10 fatalities per year
 - Turnover of FAP staff at the installations has remained constant over the last several years (e.g., roughly 30 civil service vacancies among 250 positions across the AF)



Trends

- Two notable trends AF FAP is watching at this time
 - With FAP's expanded mission to intervene in cases of Problematic Sexual Behavior in Children and Youth, AF FAP is seeing a corresponding increase in such reports
 - Cases awaiting a determination as to whether a referral meets criteria for family maltreatment have been growing at some installations, resulting in a growing backlog of cases in need of adjudication



Reporting

- Aggregate data, interpretation, and trends are likely to be reported to any of the following:
 - FAP at the OSD level
 - Congressional reports – typically through OSD FAP
 - Feedback to the installations
 - AF Surgeon General
 - Internal use by AF FAP
 - To inform policy revisions
 - To guide staffing and other resourcing decisions



Notable Initiatives

- Use of standardized definitions of what constitutes maltreatment to improve consistency in determination decisions (i.e., moving from subjective impressions to objective standards as much as possible)
- Restricted reporting options for adult victims
- Annual master staffing reviews to realign, add, or subtract positions to place assets at installations with the greatest needs
- Expanded definition of “intimate partner” to go beyond traditional marital perspective on relationships and expand the population eligible for FAP services
- Stand-up and increased utilization of Domestic Abuse Victim Advocates (DAVAs)



U.S. AIR FORCE



QUESTIONS?